Planning for our future

Let's Talk Cornwall

Local Plan / NPS Resident Survey

Introduction

We want to hear from you about housing and life in Cornwall.

Cornwall will need to deliver more homes, business spaces and infrastructure over the coming years, and we know this raises important questions and concerns for many local people. By taking part in this survey, you can help shape the future of your community and ensure local priorities are better understood and reflected in planning decisions.

Your responses will help inform the Council's new Local Plan, which sets out where development should happen and what it should look like. The information will also be shared with town and parish councils to help them prepare Neighbourhood Priority Statements (NPS), giving communities a stronger voice in identifying what matters most locally.

Privacy Notice

We will use the information you provide to support spatial planning policies and plans.

The Data Controller for the information you provide in this survey is Cornwall Council, New County Hall, Treyew Road, Truro TR1 3AY. Data Protection Registration Number: Z1745294. Once the survey has closed, your data will be held within Cornwall Council's secure network and premises for up to 2 years. Where we ask you to supply personal data on this form, we will only make access to this data available to authorised members of staff who are required to process it for the purposes outlined in this privacy notice. Please note that other information you provide, such as responses to open questions, may be published in full.

For more information, please see our full privacy policy.

PART 1 of the survey – mandatory questions

Section 1: About you and your household

What is your postcode?

Which town or parish do you live in?

How many people live in your household?
(Choose any one option)

- ☐ 1
- ☐ 2
- ☐ 3 to 4
- ☐ 5 or more

What is the age range of household members? (Please indicate how many people there are in each age group)

Questions	0	1	2	3	4+
Under 18					
18-34					
35-54					
55-74					
75+					

What is your household's annual gross income (before tax and other deductions)?
(Choose any one option)

- ☐ Under £20,000
- ☐ £20,000–£39,999
- ☐ £40,000–£59,999
- ☐ £60,000+
- ☐ Prefer not to say

Planning for our future

Let's Talk Cornwall

Section 2: Your current Housing Situation

What type of home do you currently live in?
(Choose any one option)

- [ ] House
- [ ] Bungalow
- [ ] Flat/apartment
- [ ] Park home/caravan
- [ ] Other (please specify)

How many bedrooms does your home have?
(Choose any one option)

- [ ] Studio
- [ ] 1
- [ ] 2
- [ ] 3
- [ ] 4+

What is the tenure of your current home?
(Choose any one option)

- [ ] Owner-occupied
- [ ] Private rental
- [ ] Affordable or social housing
- [ ] Temporarily living with family/friends
- [ ] Shared ownership
- [ ] Other (please specify)

How would you rate the condition of your current home?
(Choose any one option)

- [ ] Excellent
- [ ] Good
- [ ] Fair
- [ ] Poor

Section 3: Affordability

Approximately how much of your household income goes toward housing costs (rent or mortgage and bills)?
(Choose any one option)

- [ ] Less than a quarter (25%)
- [ ] Between a quarter and half (25–50%)
- [ ] More than half (50%)
- [ ] More than three quarters (75%)

Do you find that your current housing costs are affordable on your income?

Questions	Affordable	Unaffordable
Mortgage / rent		
Energy Bills		
Other bills and utilities		

Planning for our future

Let's Talk Cornwall

Section 4: Future Housing Needs

Do you or a member of your household expect to move or need a home in Cornwall within the next 5 years?
(Choose any one option)

- [ ] Yes, we will all move together
- [ ] Yes, an additional household will be created
- [ ] No
- [ ] Unsure

If yes, what type of housing would you/they prefer?
(Choose all that apply)

- [ ] House
- [ ] Flat/apartment
- [ ] Bungalow
- [ ] Other (please specify)

How many bedrooms would you / they need?
(Choose all that apply)

- [ ] 1
- [ ] 2
- [ ] 3
- [ ] 4+

Which of these features would you consider to be essential in your new home?
(Choose all that apply)

- [ ] Wheelchair accessibility
- [ ] Energy-efficient design
- [ ] Close to public transport
- [ ] Close to schools
- [ ] Close to healthcare
- [ ] Space to work at home

Are you, or any member of your household, registered with Cornwall Homechoice for affordable housing?
(Choose any one option)

- [ ] Yes
- [ ] No
- [ ] Don't know

Section 5: Additional Comments

What are the biggest challenges you face in finding suitable housing?
(Choose all that apply)

- [ ] There aren't enough new homes being built in my area
- [ ] New homes that are being built don't meet my needs
- [ ] There are not enough homes to rent that meet my needs
- [ ] There are not enough homes to buy that meet my needs
- [ ] I can't find a suitable home
- [ ] I can't afford the homes that are available that do meet my needs
- [ ] Something else – please tell us

Answer this question only if you have chosen I can't find a suitable home for What are the biggest challenges you face in finding suitable housing? (tick all that apply)

I can't find a suitable home (please tell us what you are looking for)

Planning for our future

Let's Talk Cornwall

PART 2 of the survey

Section 6: Where You Live

What do you like most about living in your local area
(Choose any 3 options)

- [ ] There's plenty to do
- [ ] I like the quiet
- [ ] It's easy to get around by walking, cycling or bus/train
- [ ] It has a lot of heritage and character
- [ ] It's got good local facilities
- [ ] I feel part of the local community
- [ ] It's very safe
- [ ] I can easily access the countryside or coast close by
- [ ] It's close to work / employment
- [ ] Something else (please tell us)

What would make living where you live even better over the next 10 – 20 years?
(Choose all that apply)

- [ ] New or improved community facilities (including green spaces, community buildings or sports)
- [ ] Improvements to water supply or drainage
- [ ] Better/more sustainable transport links to make it easier to move around without a car
- [ ] A wider range of available homes, including 1 or 2 bedroom homes for smaller households
- [ ] More affordable homes for sale or rent
- [ ] Homes for older people or those with additional needs to allow them to stay in their community
- [ ] Regeneration of heritage buildings
- [ ] More or better facilities
- [ ] More space for employment opportunities
- [ ] Better design of new homes and other buildings
- [ ] Something else (please tell us)

What kind of homes do you think we need to build more of in your area
(Choose all that apply)

- [ ] Family homes (2-3 beds)
- [ ] Larger family homes (4+ bedrooms)
- [ ] Smaller homes for single occupancy
- [ ] Affordable homes, including homes for social rent
- [ ] Homes that are accessible for older residents and supported accommodation for those with additional needs
- [ ] Flats or apartments
- [ ] Homes to rent
- [ ] Live-work units
- [ ] Student accommodation
- [ ] Something else (please tell us)

Which areas or locations within your town or parish do you think would be most suitable for new housing?

Planning for our future

Let's Talk Cornwall

Section 7: Work, Getting Around and Accessing Services

Which of these best describes your current main employment status?
(Choose any one option)

- [ ] In full-time (30+ hours per week) employment or self-employment
- [ ] In part-time employment or self-employment
- [ ] Full-time student / Part-time student
- [ ] Unemployed - looking for work
- [ ] Unable to work due to long-term ill-health conditions
- [ ] Not currently working due to ill-health / awaiting NHS treatment
- [ ] Not working - childcare or other caring responsibilities
- [ ] Not working - other reasons (please specify)
- [ ] Retired

Answer the following questions if you work full time or part time or are self-employed. Otherwise, move to Section 'Tell us about where you live'

Do you work in the same area that you live?
(Choose any one option)

- [ ] Yes, my workplace is in the same place that I live/close-by
- [ ] Yes, I work mostly / always at home
- [ ] No, I have to travel for work

Answer this question only if you have chosen No, I have to travel for work for Do you work in the same area that you live?

How far do you need to travel?
(Choose any one option)

- [ ] less than 3 miles
- [ ] 3-5 miles
- [ ] 5-10 miles
- [ ] 10 -20 miles
- [ ] more than 20 miles

Which of these best describes where you mostly work?
(Choose any one option)

- [ ] In an office, workshop, shop or other place of work in Cornwall - Please give us the location or postcode of your place of work
- [ ] I work somewhere else but live in Cornwall
- [ ] I work mostly at home for a company based in Cornwall
- [ ] I work mostly at home for a company based outside Cornwall
- [ ] I travel around for work to different locations, including locations within Cornwall
- [ ] Other (please tell us)

Please tell us what sector you work in / are looking to work in:
(Choose any one option)

- [ ] Health and Care
- [ ] Retail and Wholesale
- [ ] Education
- [ ] Professional
- [ ] Business Services
- [ ] Transport and Logistics
- [ ] Public Administration
- [ ] Manufacturing
- [ ] Construction
- [ ] Water
- [ ] Waste
- [ ] Visitor Economy
- [ ] Agri-Food
- [ ] Food and Drink Service
- [ ] Creative and Cultural
- [ ] Critical Minerals
- [ ] Renewable Energy
- [ ] Space
- [ ] Marine

Planning for our future

Let's Talk Cornwall

Section 8: Tell us about where you live

What challenges does your place face?
(Choose any 3 options)

- [ ] It needs investment or regeneration
- [ ] It's difficult to get to local facilities or other places
- [ ] It's missing key local facilities
- [ ] I don't feel part of the community
- [ ] Sometimes I feel unsafe
- [ ] It's difficult to get to the countryside or coast
- [ ] There needs to be more to do (can you tell us what?)
- [ ] Something else (please tell us)

How often do you use the following facilities in your town or parish?

Questions	Daily / a few times a week	Weekly	Monthly	Less often	Never	No such facility locally
Retail (shops / supermarkets etc)						
Offices / Shared Working Space						
Leisure facilities						
Cafés, Pubs and Restaurants						
Healthcare facilities (GP / hospital / clinic etc)						

How do you usually travel to food shopping, work, school, work or green spaces?
(choose the most frequent option per facility)

	Walk or wheel	Bicycle or e-bike	Private car or van	Public transport	I usually have this delivered	N/A
Food shopping						
School/education						
Work						
Openspace, coast or countryside						
Healthcare						
Leisure						

If you are a car user, thinking about your most frequent journey that you usually make by car, what would help you make this journey by bus, foot or cycle?
(Choose all that apply)

- [ ] A local electric bike hire scheme
- [ ] A car share scheme
- [ ] Better walking, wheeling or cycling routes
- [ ] Improved public transport options or frequency
- [ ] Nothing – I would still use my car
- [ ] Something else (please specify)

How many cars or vans does your household have?

Questions	0	1	2	3+
Petrol / Diesel				
Electric or Hybrid				

Planning for our future

Let's Talk Cornwall

Thinking about your local area – do you agree with any of the following statements about travel?

Questions	Strongly agree	Mostly agree	Mostly disagree	Strongly disagree
I am able to access most of the daily services I need without using a car.				
I can get where I need to go using public transport.				
Cycling in my town or parish is safe and easy.				
Walking in my town or parish is safe and easy.				
I can easily access green space/nature without having to drive to do it.				
I can charge an electric vehicle at home or nearby.				
Getting the bus is a viable alternative to using my car.				
It is easy to get around my local area in a wheelchair, mobility scooter or with a buggy.				
I use home delivery services to reduce my need to travel to shop for food and other essentials.				
I need to use my car every day.				

Do you consider yourself to be isolated or lonely?
(Choose any one option)

- ☐ Never
- ☐ Sometimes
- ☐ Always

Is there anything else that you would like to tell us about growth and development in Cornwall?